



INVOICE DATE: 28-Jan-2020
 BOOKING DATE: 28-Jan-2020
 RESERVATION: 43579010
 PROMO CODES: DISC30
 SAILAWAY

**CONFIRMATION
GUEST COPY**

BOOKING SOURCE: INTERNET

SHIP: NORWEGIAN JADE

SAILING: 1-May-2020 to 16-May-2020

CATEGORY / STATEROOM: IX / GTY

ITINERARY: 15-DAY WESTERN MEDITERRANEAN FROM ROME (CIVITAVECCHIA)

EMBARKATION: CIVITAVECCHIA (ROME)

DISEMBARKATION: AMSTERDAM

GUESTS	AGE	CLIENT / LATITUDES #	AIR CITY	HOTEL	BOOKSAFE TRAVEL PROTECTION
1 NGUYEN JOHN	65	257546547			NO
2 NGUYEN LISA	66	257546562			NO

BOOKING COMPONENTS PER GUEST IN USD

	Total	Guest 1	Guest 2
Guest Fare	3,838.00	1,919.00	1,919.00
Gov Tax/Port Exp/Fees	467.44	233.72	233.72
Savings	-1,151.40	-575.70	-575.70
Gross Total	3,154.04	1,577.02	1,577.02

PAYMENTS AMOUNT (USD)

PAYMENT SCHEDULE	
FINAL PAYMENT due on 29-Jan-2020 11:59 pm Eastern Time	3,154.04
TOTAL DUE	3,154.04

Reduced Deposit promotions do not apply to Concierge, Suites and Haven categories. For an upgrade into a Concierge, Suite or Haven, full deposit is due immediately.
 Cancellation Fee Schedule can be reviewed at <https://www.ncl.com/about/cancellation-fee-schedule>.

******* IMPORTANT INFORMATION *******

For general questions please contact your travel professional or call 1-800-327-7030 for assistance.

Documentation:
 All guests must provide NCL with their full legal names, **EXACTLY** as they appear on their passports, to avoid denial of boarding. All guests require proof of citizenship for cruises that begin and end in the same U.S. port (a valid passport is strongly recommended). A valid passport is required for all other cruises. In addition to your passport, a visa may be required. Visa requirements vary by country and are subject to change. Visas are required for all U.S. and Canadian citizens traveling to Asia, Australia, South America, India and Brazil. For the appropriate requirements based on your itinerary and nationality please contact your travel professional, local immigration office or www.ncl.com/traveldocs. It is the guest's responsibility to obtain required visas and other documentation prior to sailing, including vaccinations for infectious diseases. Failure to arrive with proper documentation could result in denied boarding, and no further compensation will be offered.

Booksafe Travel Protection:
 Please refer to the applicable Norwegian Cruise Line brochure or www.ncl.com for our Payment and Cancellation policy. Norwegian Cruise Line highly recommends that every guest purchase Travel Protection to include trip cancellation coverage. For a complete description of coverage please visit <https://www.ncl.com/freestyle-cruise/booksafe>.

Service Charges:
 Norwegian Cruise Line requires payment of a fixed service charge for all guests in all categories booked. The charge is per person, per day and can either be pre-paid with the reservation, or charged to the guests onboard account once onboard. There is no charge for children under the age of three. Our crew is encouraged to work together as a service team and compensated by a combination of salary and incentive programs that the service charge supports. It is our earnest wish that you enjoy your Freestyle Cruise experience and that our entire crew in all areas of the ship will provide you with the standard of service for which Norwegian is known. Therefore, if you have any concerns about the service you receive during your cruise; please bring them to the immediate attention of our reception desk staff on board so that we can address any issues in a timely manner before the cruise is over.

Norwegian has a structured guest satisfaction program on board designed to handle any concerns raised by our guests relating to the service or on board product quickly and efficiently. In almost all cases we are able to come up with a satisfactory solution to any issues which are raised and make sure our guests can focus on enjoying their cruise vacation. In the unlikely event we cannot satisfactorily resolve the issues through our guest satisfaction program; guest will be able to adjust the service charge according to the level of inconvenience they feel they have experienced. Our clear priority is to have the opportunity of resolving the issue, when it happens, to everyone's complete satisfaction.

Shore Excursions:

Guests are encouraged to book their Shore Excursions through Norwegian Cruise Line for the widest selection of tours along with some important added benefits – safe and reliable tour operators, easy pick-up and drop-off at the pier. For complete tour descriptions and to pre-purchase, please visit www.ncl.com/excursions or call 866.625.1167, Monday - Friday 9 am - 9 pm or Saturday and Sunday 10 am - 6:30 pm EST.

Online Check-In:

Guests are requested to complete their Online Check-In form at www.ncl.com at least 24 hours prior to departure date. Guests who have not completed their online Check-In form at least 24 hours prior to departure date are required to complete the Check-In process at the pier 2 hours prior to departure time noted on their cruise documents.

Final Boarding Time Policy:

Please be advised that on embarkation day, all guests must be onboard the ship no later than one (1) hour prior to the departure time noted on their cruise documents or they will not be permitted to sail. Additional information for booked guests is available on www.ncl.com.

Pregnancy Policy:

Norwegian Cruise Line will not accept any Guests who will have entered their 24th week of pregnancy at the time their travel with Norwegian Cruise Line concludes. We do not represent that travel is safe during any point in the pregnancy of a Guest. Advice should be sought from your medical practitioner prior to embarkation. The period specified above represents our minimum requirement. Some countries place limitations on the entry of non-national pregnant women. Check with the relevant embassy or consulate before you travel to confirm any further limitations.

Ground Transportation:

Ground Transportation is available for purchase on all Air/Sea and Cruise-only reservations; transportation request for cruise-only guest will require guest's independent air information to be given to Norwegian Cruise Line and be within the recommended flight arrival and departure times for your cruise. Ground Transportation is subject to standard cancellation policy. To make arrangements, please contact Norwegian Cruise Line at 800-327-7030.

Terms & Conditions:

Please refer to the applicable Norwegian Cruise Line brochure or www.ncl.com for additional terms and conditions that apply to your booking **including the legally binding Guest Ticket Contract**.

TSA Requirements:

TSA requirements mandate that for all guests who have purchased air, Norwegian Cruise Line must provide TSA with Full Name (as it appears on your passport) that includes middle name if applicable, Date of Birth and Gender. Without this information you can be denied boarding the aircraft.

As a result of the REAL ID Act, new airline travel restrictions will take effect in 2018 for U.S. citizens traveling by air domestically. The REAL ID Act establishes minimum security standards for state-issued driver's licenses and identification cards and prohibits federal agencies, like TSA, from accepting licenses and identification cards for official purposes from states that do not meet these standards. Beginning January 22, 2018, guests with driver's licenses or state IDs issued by states that are not in compliance with the REAL ID Act and have not been granted an extension by DHS may not use these forms of identification to fly within the US. If the state is in compliance, guests may continue to use state-issued driver's license or ID for domestic air travel only if your state has been granted an extension to the compliance deadline by DHS. Guests should take this into consideration when planning travels for their cruise.

To find out if your state is in compliance, please visit Homeland Security Website.

For more information, including other acceptable forms of identification, please visit TSA website.

ITINERARY

Day	Date	Arrival Time	Day	Date	Depart Time	Port
Fri	01-May				5:00 pm	SHIP DEPARTS CIVITAVECCHIA (ROME), ITALY
Sat	02-May	8:00 am	Sat	02-May	8:00 pm	Dock LIVORNO (FLORENCE/PISA), ITALY
Sun	03-May	8:00 am	Sun	03-May	5:00 pm	Tender CANNES, FRANCE
Mon	04-May	9:00 am	Mon	04-May	6:00 pm	Dock BARCELONA, SPAIN
Tue	05-May	8:00 am	Tue	05-May	5:00 pm	Dock PALMA MAJORCA, SPAIN
Wed	06-May					AT SEA
Thu	07-May	7:00 am	Thu	07-May	7:00 pm	Dock MALAGA (GRANADA), SPAIN
Fri	08-May	7:00 am	Fri	08-May	7:00 pm	Dock CADIZ (SEVILLE), SPAIN
Sat	09-May	10:00 am	Sat	09-May	7:00 pm	Dock LISBON, PORTUGAL
Sun	10-May					AT SEA
Mon	11-May	9:00 am	Mon	11-May	6:00 pm	Dock BILBAO, SPAIN
Tue	12-May					AT SEA
Wed	13-May	6:00 am	Wed	13-May	6:00 pm	Dock LE HAVRE (PARIS), FRANCE
Thu	14-May	9:00 am	Thu	14-May	9:00 pm	Dock TILBURY (LONDON), ENGLAND, UNITED KINGDOM
Fri	15-May	8:00 am	Fri	15-May	6:00 pm	Dock ZEEBRUGGE (BRUSSELS/BRUGGE), BELGIUM
Sat	16-May	7:00 am				SHIP ARRIVES AT AMSTERDAM, NETHERLANDS

Travel Visa Requirements

Norwegian Cruise Line has partnered with **VisaCentral** to provide our guests with comprehensive, accurate information regarding travel visas. Some of VisaCentral's guest travel services include visa application kits and assistance with obtaining other visas where required. Visit the Global Visa Support Center on the **VisaCentral** page for assistance with visa applications.

Electronic Travel Authorization - for Citizens of Visa Waiver Program Countries (VWP) Entering the United States.

Per the Visa Waiver Program (VWP) requirements, all VWP travelers must obtain an electronic travel authorization prior to boarding a travel carrier to enter the United States. This can be done by completing the **online application** on the **U.S. Department of Homeland Security's** website. Applications may be submitted at any time prior to travel. However, DHS recommends that applications be submitted **no less than 72 hours** prior to travel.

Schengen Visas - for Entry to the European Union for Applicable Nationalities.

The Schengen Agreement (effective March 26, 1995) is an agreement between several member states of the European Union (EU) to remove immigration controls for travel within their collective territories. This creates a "borderless" region known as the **Schengen Area**, which changes the procedures for entering, connecting or traveling between any of the Schengen States. **Click here** for more information.

There are four types of Schengen visas; Type C is the one typically needed by passengers, which can be issued by any one of the Schengen states and is valid for all the others. Due to the type of itineraries in Europe, The Schengen Agreement maintains that certain nationalities require a visa to enter the EU zone. Guests who are not US, Canadian, or European nationals are strongly encouraged to contact the nearest EU-member country embassy to determine if a Schengen visa is necessary.

Visas Are Required for All U.S. and Canadian Citizens Traveling to Asia, Australia, and New Zealand.

A specific visa may be required for entry to certain countries. **SOME VISAS MUST BE OBTAINED IN ADVANCE and some CAN BE OBTAINED ONBOARD.**

For All U.S. and Canadian Citizens Traveling to Asia, New Zealand, and Australia: Visas must be obtained in advance of departure if your cruise is visiting any of the destinations listed below:

- India (an Embassy-issued visa sticker or an electronic visa)
- Australia (obtained online)
- New Zealand (obtained online)
- Mainland China (excluding Sanya & Hong Kong)
- Sri Lanka (obtained online)

Contact the embassy of the countries listed above or visit VisaCentral, a full service agency, for assistance with obtaining any visas that are required in advance of your cruise.

US and Canadian Passport holders require a visa to enter the countries listed below. Norwegian Cruise Line will obtain visas on your behalf if you have not done so before the cruise. Costs (ranging from \$69 USD - \$89 USD per visa) will be charged to your onboard account:

- Cambodia
- Vietnam

Visa Restrictions for Canada

Click here for more information on Cruising and/or flying through Canada.

Visa Restrictions for Bermuda

Based on Bermuda's immigration regulations, some passengers may require a visa to visit the country. Effective March 1st, 2014, guests who require a visa for Bermuda may enter Bermuda visa-free as long as they have a valid multiple-entry U.S. visa or U.S. Residence Card.

Visa Restrictions for Russia

U.S. and Canadian passport holders may only go ashore in St. Petersburg, Russia without a Russian visa if they have purchased a Norwegian Cruise Line Shore Excursion. To go ashore independently in St. Petersburg, a Russian tourist visa must be obtained before the cruise.

Visa Restrictions for China

US and Canadian passport holders may only go ashore in Sanya, China without a Chinese visa if they have purchased a Norwegian Cruise Line Shore Excursion. To go ashore independently in Sanya, China, a Chinese tourist visa must be obtained before the cruise.

Furthermore, a visa is not required for travel to Hong Kong. If you are traveling to any other part of China, you must obtain a visa in advance.

Visa Restrictions for Australia

Anyone who does not carry a passport from Australia or New Zealand must have an Australian visa to go on any cruise that calls to an Australian port or they cannot sail.

Click here for more information.